

cancellations & refunds

activity sessions,courses & guiding

You have the right to cancel your booking with us within seven days of your booking date (receipt of booking form & deposit payment). If you cancel within this timescale your deposit or full balance will be refunded. This applies to bookings for activities, guiding, gear hire accommodation in apartments, hostel and bunkhouse.

If you cancel your booking in writing more than 4 weeks before your holiday start date the 30 % deposit will be forfeit on all units booked.

Unless you inform us in writing of any problems with your booking more than 4 weeks before the start date the balance will still be liable for payment.

A cancellation fee of £30 per course or gear hire booked / cancelled will be charged on all cancellations.

Cancellations made on bookings less than 4 weeks before the start date are liable for the full outstanding balance unless we can arrange to re let activities, guiding, gear hire or accommodation in the meantime.

If we do manage to re let a cancellation fee of £30 per course booked will be charged on all cancellations

Please note!!

Snowgoose Mountain Centre can take no responsibility or accept a cancellation if part of your group decides:- a) they don't want to come b) they can't afford to come! c) They don't like the look of the weather, no snow, too much snow, too wet, not enough water in the rivers, ice conditions not quite right! d) their boss will not give them time off work; e) or they decide to go paddling/climbing in Nepal instead!

Plus please remember, if you make a booking on behalf of other people, you are legally responsible for the payment of the balance.